



The Institute of
Internal Auditors
Australia

SOPAC[®]

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5-7 March
2023

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Welcome Message

IIA-Australia is delighted to invite you to the 2023 South Pacific and Asia Conference (SOPAC®), which is the premier annual event for internal auditors, risk, governance, assurance and compliance professionals in the South Pacific and Asia region. SOPAC® 2023 will be hosted in Brisbane from 5 to 7 March 2023.

Embracing the theme of “Connect>Support>Advance”, SOPAC® will offer you an excellent professional development opportunity to assist you in addressing current challenges facing the profession and build your professional skills. The program will deliver case study and solution-based presentations to provide practical insights on undertaking internal audits of various kinds, address contemporary risk management issues, learn about the newest innovations, as well as provide sessions on professional skills to support the growth of the individual and the profession.

With the vast array of issues impacting the profession, the program will be divided into eight key focus areas with sessions being presented on a range of topics in each focus area.

- > Stream A – Cyber and Information Technology
- > Stream B – Project Risk
- > Stream C – Holistic Sustainability
- > Stream D – Workforce Management
- > Stream E – Digital Capabilities
- > Stream F – Assurance Insights
- > Stream G – Audit Hot Spots
- > Stream H – Professional Skills
- > Stream S – Solution Sessions

Delivered in a hybrid format, in-person delegates will have the opportunity to participate in the full SOPAC® experience and virtual attendees will have the opportunity to access all the technical and keynote sessions live online.

SOPAC® 2023 will provide delegates with up to 17 CPE Hours, with additional hours available for attendance (in-person only) at the pre-conference workshops. Also, for thirty days after the event, all delegates (in-person and virtual) will have access to view session recordings to catch up on any missed sessions. Importantly, SOPAC® will provide the ever-important networking opportunities at the social functions where you can exchange ideas and information and grow your professional networks.

We look forward to seeing you in Brisbane or online at SOPAC® 2023.



Stephen Tiley PFIIA CIA
President, IIA-Australia



Cathy Blunt PFIIA CIA
Co-Chair, SOPAC® 2023



Beau-Dean Gosper PMIIA GradCertIA
Co-Chair, SOPAC® 2023

Key Speakers



Michael McQueen

Trends Expert, Author, Futurist

Michael McQueen is a multi-award-winning speaker, trend forecaster and bestselling author of 9 books.

With clients including KPMG, Pepsi and Cisco, he has helped some of the world's most successful brands navigate disruption and maintain momentum.

In addition to featuring regularly as a commentator on TV and radio, Michael is a familiar face on the international conference circuit having shared the stage with the likes of Bill Gates, Dr. John Maxwell and Apple co-founder Steve Wozniak.

Michael has spoken to over 500,000 people across 5 continents since 2004, and is known for his engaging, entertaining and practical conference presentations.

Having been formerly named Australia's Keynote Speaker of the Year, Michael has been inducted into the Professional Speakers Hall of Fame.



Benito Ybarra CIA

**Chief Audit and Compliance Officer,
Texas Department of Transportation & IIA
Chairman of the Global Board, 2022–23**

Benito Ybarra is the 2022–23 Chairman of the Global Board of Directors of The Institute of Internal Auditors (IIA) and past chair of The IIA's North American Board. He joins a long line of successful and dedicated internal audit professionals from around the world who have served in this role.

Benito is a Certified Internal Auditor (CIA), Certified Information Systems Auditor (CISA), Certified Fraud Examiner (CFE), and Certified Compliance and Ethics Professional (CCEP) with more than 25 years of extensive audit, compliance, and investigation experience.

As Chief Audit and Compliance Officer for the Texas Department of Transportation in Austin, Texas, he focuses on improving organisational practices, risk management, accountability and governance through value-driven audits, evaluations, investigations and advisory services engagements. He also serves as a Texas State Department Representative to the Southwest Intergovernmental Audit Forum.



Dr Louise Mahler

**Executive Coach, Keynote Speaker,
Executive Mentor**

Moving from the Vienna State Opera back to Australia, Louise observed a 'missing ingredient' in corporate leadership and completed an award-winning PhD around the unsung wisdom of the mind-body-voice connection she named Vocal Intelligence.

Louise's qualifications include B.Econ; B. Mus; Post Grad Dip Music; L.Mus.A; Master of Applied Science in Organisational Change as well as a PhD in the faculty of Business. She is also accredited in MBTI, a Master Practitioner of Neuro-Linguistics and certified in level 1 and 2 of Estill voice work. In 2006 Louise was the recipient of RMIT's award for innovation in PhD research.

She appears on TV and Radio for her work on Presence and Influencing for senior leaders in high-stake engagement. Having worked with Fortune 500 clients including BHP, IBM, Adobe, Gartner, Transdev after a lifetime of being a communications expert Dr. Louise Mahler will introduce you to new ways to engage and communicate in business. In 2021, Dr Mahler was awarded Australia's 2021 Keynote Speaker of the Year.



Janine Walker AM

Chair, Metro South Hospital and Health Board; Trustee Director, Australian Retirement Trust; Audit and Risk Member, Public Trust Office of Queensland

Janine Walker is an experienced Director and Board Chair and an Australian leader in human resources management and work, organisations and people.

Janine is Chair of Metro South Hospital and Health Board. Including the Princess Alexandra Hospital, QEII Jubilee Hospital, Beaudesert Hospital, Redlands Hospital, and Logan Hospital, and community health services, Metro South provides health services to over one million Queenslanders and operates a public budget of approx \$3 billion.

Janine is a Trustee Director of the Australian Retirement Trust and a member of the Audit and Risk Management Committee of the Public Trust Office of Queensland.

An Adjunct Professor in the Griffith Business School and former broadcaster, she has held a number of Board and Chair appointments including the Board of the ABC and Chair of its Audit Committee.

Janine was made a Member of the Order of Australia in 2019.



Katrina Barry

Global CEO, me&u and Non-Executive Director, Hollard Insurance; Webjet; PetSure

As CEO of me&u, a global tech start up transforming hospitality and Non-Executive Director of several challenger brands in insurance and travel, the former MD of Contiki and Trafalgar Tours Katrina Barry is an expert in digital transformation, growth and turnarounds, and breaking through glass ceilings. She is sought after for her expertise in leadership and cultural change, brand and marketing, business and strategy. As a leader of irreverent brands at the same time as having been the Chair of an Insurance company during the Royal Commission, she also has a unique understanding of the intersection of entrepreneurship and risk management. From a kiwi farm girl, to McKinsey consultant, then launching start-ups for Richard Branson, Katrina's personal story is interesting and inspirational.



Adam Bray

General Manager, Indigenous Strategy and Affairs, Woolworths Group

Adam Bray is the inaugural General Manager of Indigenous Strategy and Affairs for the Woolworths Group, having previously also worked as a specialist advisor for the Australian Human Rights Commission, Shell Australia and Telstra Corporation.

Adam is a proud Iman man and active member of the Iman Traditional Owner group who combines his cultural background and lived experiences with his education and diverse career path to advocate for the rights and interests of Indigenous people and communities.

As a proud veteran of the Royal Australia Navy, and having served in numerous operational environments, Adam has a genuine passion for unlocking human potential and building high-value organisational capability.



Gus Worland

Founder, Gotcha4Life

Gus Worland is an Australian television and radio personality and director and founder of mental health foundation, Gotcha4Life. He is well known for his series of reality television programs for Foxtel (An Aussie Goes Barmy, An Aussie Goes Bolly and An Aussie Goes Calypso) and A&E (Marathon Man). He has also covered Commonwealth and Olympic Games for Foxtel. He was also an enormously engaged ambassador for the 2018 Invictus Games.

Gus spent years in breakfast radio on Triple M. Starting on The Grill Team in 2009, within two years they doubled their ratings for this time slot, and Gus was awarded 'Best On Air Newcomer' at the 2010 Australian Commercial Radio Awards. Gus currently co-hosts the Triple M drive time show called The Rush Hour with Wendell Sailor and Jude Bolton.

Hosting the 2016 ABC series Man Up was pivotal for Gus. Following the enormous impact of Man Up, Gus founded Gotcha4Life with the mission to target Men's Mental Health. Gotcha4Life today drives real change and funds educational workshops and innovative training programs throughout Australia that build mental fitness in all individuals, organisations and communities to activate strong, open and binding relationships.

Women want him to meet their mothers and blokes want to be him, Gus just wants to give them all a hug.

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Diligent is the leading governance, risk and compliance (GRC) SaaS company, serving 1 million users from over 25,000 customers around the world. Our innovative technology gives leaders a connected view of governance, risk, compliance and ESG across their organisations, sparking the insights they need to make better decisions and lead with purpose.

www.diligent.com

Pre-Conference (in person only)

Sunday, 5 March 2023

1.00pm – 5.30pm**Registration desk open**

Friendly staff and volunteers will be on site to help with any queries and assist with registration.

Volunteer and staff uniforms
proudly sponsored by

**1.30pm – 5.30pm****Optional Pre-Conference Workshops****WORKSHOP 1****Building your internal audit mantra through effective communication**

Internal audit is largely a relationship and communication business requiring high levels of emotional and social intelligence to be successful. The aim of this workshop is for participants to extend their capability and understand the critical behavioural, communication and influencing strategies necessary to increase individual and team success as an internal auditor.

Key areas to be covered

- > Self-awareness and authenticity
- > Communication and relationships
- > Building and maintaining trust
- > Power and influence

Key Learning outcomes

- > Improve your understanding of why soft-skill capabilities are the foundation to internal audit success
- > Clarify which soft skills are essential to delivering greater internal audit value
- > Increase awareness of the impact of your personal leadership and communication style
- > Increase your capability to build trust with customers, stakeholders and teammates
- > Design effective relationship building strategies to better influence customers, stakeholders and teammates
- > Build confidence in putting forward your internal audit message

Dale White, Transformation Coach, EQ Strategist

**WORKSHOP 2****Using Data Analytics to combat fraud**

This workshop will explore practical solutions in putting Data Analytics to work to assist your organisations in finding and fighting fraud.

Key areas to be covered

- > Overview of the key fraud risks for your organisation
- > The essentials of integrating Data Analytics into your fraud control program
- > Understanding the tests and queries that every good audit shop should have to fight fraud
- > Finding and reporting the right data to achieving granularity in analysis to identify fraud
- > Engaging the business in using analytics to achieve the desired results
- > Capturing and using Data Analytics as evidence in a fraud case

Key Learning outcomes

- > Be able to identify key fraud risks and where Data Analytics can help
- > Understand techniques to design, develop and implement Data Analytics to control and monitor for fraud
- > Discover which Data Analytics tools can work for you
- > How to develop a Data Analytics fraud control implementation plan
- > Defining the role of internal audit and the business in monitoring data to manage fraud risk

Theo Conias PMIIA CIA, Director, Axia



WORKSHOP 3

Auditing the Cloud

As organisations embrace Cloud services to streamline ICT services, they are challenged with balancing Cloud risks vs. efficiency. This workshop provides participants with a deeper understanding of Cloud related designs, risks and controls, while exploring the connection between cyber security and the Cloud environment and the practical approaches to audit the Cloud.

Key areas to be covered

- › Assessing the risks in using the Cloud – Do you know what you are getting and where your data is?
- › Overview of Cloud related standards, guidance and legislation
- › Implementing configuration, identity and access governance
- › Ensuring effective program management of Cloud services
- › Key governance and controls for the Cloud environment
- › Getting the contracts and SLA arrangements right
- › Practical tools to map Cloud interactions across your ICT network

Key Learning outcomes

- › Developing an understanding of critical risks in the Cloud environment
- › How to apply IIA standards and guidance in developing your Cloud audit plan
- › Awareness of privacy and other legislative requirements
- › Insights into methodologies to develop and test key Cloud controls
- › Building a framework to mapping the risk implications
- › Understanding the process to audit third parties
- › Strategies in working with IT and the business in managing Cloud risk

Stephen Coates PFIIA CIA CGAP CRMA, Principal, Anchoram Consulting



3.30pm – 5.30pm Chief Audit Executives' Forum

The CAE Forum is an exclusive invitation-only event limited to Chief Audit Executives (CAEs) which will focus on the emerging issues for the internal audit profession and the critical role of the CAE. This interactive forum will provide the opportunity for you to hear from key industry speakers and engage with, question and discuss various issues at a strategic level with your peers as well as provide insight into senior executives' and directors' expectations of internal audit.

Complimentary invitations will be issued to CAEs who have registered to attend SOPAC® (in-person).

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5.30pm – 7.00pm WELCOME RECEPTION

The Welcome Reception is a great opportunity to ease into your conference experience in a relaxed, informal way. Catch up with colleagues and make new contacts whilst enjoying delicious canapés and a selection of beverages.

Delegates registered for the full conference receive one Welcome Reception ticket. Extra tickets are available for accompanying persons at \$90 per person, subject to availability.



Day 1 Monday, 6 March 2023

7.15am Registration desk open

7.30am – 8.45am Networking breakfast and exhibition viewing

8.45am – 9.00am Opening remarks and welcome

9.00am – 9.50am Keynote 1

The new now – Mega trends that will shape our future

This session will provide insights on the emerging mega trends that will reshape our way of work and life over the coming years. Key trends to be explored:

- > The focus on sustainability – Adapting to a changing climate and what will change as we protect livelihoods, infrastructure and people's quality of life
- > The priority of personalisation – The elevating importance of changing consumer needs and desires that will drive decision making
- > The reworking of work – Addressing the challenge on the new workplace culture in the post-COVID world
- > The acceleration of AI – Rise of artificial intelligence and advanced autonomous systems to enhance productivity and outputs across all industries
- > The rise of synthetic reality – Impact of the rapidly growing digital world and data economy
- > The end of ownership and trust as a commodity – How will traditional structures change and the importance of trust in the information overloaded world

Michael McQueen, Trends Expert, Author, Futurist

9.50am – 10.30am Morning networking break and exhibition viewing

10.00am – 10.25am S1 Solutions session

This session will feature product demonstrations and industry insights from our partners and sponsors and how these solutions can enhance your internal audit function.

Presented by Diligent



10.30am – 11.20am Concurrent sessions 1

1A Hacked – Insights from an ethical hacker

- > Overview of the cyber threat landscape
- > Understanding attackers motivations
- > Hacker techniques used to breach networks – Live hacking demo
- > Insights into common findings
- > What to do if your organisation has been hacked

Dan Weis, Practice Lead, Penetration Lead, Nexon

1B Auditing major infrastructure projects

- > Identifying and auditing risks to ensure successful infrastructure project delivery
- > Auditing the investment decision and the funding pipeline, as well as ensuring rigour around capitalisation
- > Assessing the projects assurance framework – Defining the roles of the 3 Lines
- > Ensuring due diligence over third-party suppliers and partners
- > Getting an independent seat at the project management table – When and how internal audit gets involved to deliver maximum value

Riaan Steenekamp PMIIA CIA CRMA, Associate Director, Infrastructure Advisory, Aurecon

1C ESG – What's coming down the line

- > ESG as a strategic imperative
- > Recognising and managing ESG risks/opportunities for enterprise value
- > Insights and practical steps in promoting effective ESG within your businesses
- > Overseas regulatory context and 'what next' for Australia
- > Delivery of a global baseline of Sustainability-Related Disclosure Standards

Freya Marsden, Independent Board Director, Chair, & Chair Risk, Audit and Finance including: Independent Chair, Victorian Government Sustainability Fund and Independent Director and Chair Audit and Risk, Australian Packaging Covenant Organisation

1D Building a psychologically safe workplace

- > Understanding the importance of developing strategies to prevent workplace mental health issues
- > How to set up a process to assist in identifying psychosocial hazards within the workplace
- > Methodologies to risk assess those identified hazards and implement controls
- > Understanding the importance of return to work programs for staff after mental trauma
- > Overview of effective psychosocial safety frameworks
- > The role of internal audit in assessing workplace wellbeing

Dr Tessa Bailey, Principal Consultant Director, Psychologist, The OPUS Centre for Psychosocial Risk

11.25am – 12.15pm Concurrent sessions 2

2A Untangling ICT assurance

- > Defining the control environment over the IT universe – From IT systems to operational systems
- > Insights on emerging risks on the horizon that should be on your watch list
- > The impact of the speed of technology in defining business risks of IT systems and data
- > Understanding and applying relevant regulations and control frameworks
- > Prioritising the key risk areas and focus of the assurance strategy

Joe Dalessandro AMIIA, Head of Security & Technology Audit and Audit Analytics, Australian Unity

2B Third-party exposure risk – Are your contracts in order?

- › Understanding your accountabilities when using third parties
- › The importance of ensuring integrity and independence in awarding contracts
- › How can you use your own governance processes to audit third parties
- › Understanding “right to audit” arrangements and how far you can go in auditing a third, fourth and fifth party
- › Developing meaningful metrics to give comfort that your third-party vendors and contractors are doing the right thing

Tania Stegemann PFIIA CIA CCSA CRMA, Group Manager, Internal Audit, Newcrest Mining Limited

2C Climate compliance – Understanding the reporting requirements in Australia

- › Overview of the climate reporting regime in Australia, including:
 - GRI Standards Metrics (Energy, Waste & Effluent, Emissions, Safety)
 - National Greenhouse & Energy Reporting Act (NGER)
 - Task Force on Climate Related Financial Disclosures (TCFD)
- › Preparing your organisation for Carbon Zero
- › Building a framework to map and report your organisation's climate footprint

John Tomac, ESG Trust & Risk Partner, PwC Australia

2D Impact of the changing labour workplace – Risks and opportunities

- › Navigating changing expectations and the impact of new working expectations on employment in Australia, including increased flexible working, working from home and talent shortages
- › Addressing process risk in organisation design as leaders start embracing agility and the shift from jobs to projects and capabilities
- › The power of purpose and harnessing performance management in the new work model to deliver business strategy
- › Effectively reporting on workforce management risk and opportunities

Ryan Bright, Director, Bright People

12.15pm – 1.30pm

Lunch networking break and exhibition viewing

1.30pm – 2.20pm

Keynote 2

The circle of trust – Driving internal audit value

As organisations continue to be stretched and disrupted, the internal audit profession is uniquely positioned to guide and assist their organisations through these ongoing challenging times. Critical to the success of internal audit's guidance is for the function to build trust both inside and outside their organisations. This session will explore how the profession can collaborate on a local and global scale to build trust together to empower audit functions to make a real positive difference for their stakeholders. Key points to be discussed include:

- › The power of knowledge – Making the most of internal audits unique view
- › Leveraging assurance and business expertise to complement the position of trust Industry partnerships
- › The essential steps in building the internal audit circle of trust
- › The power of trust – Having the courage to call it as it is within the circle of trust
- › Future opportunities and challenges for the profession

Benito Ybarra CIA, Chief Audit and Compliance Officer, Texas Department of Transportation & IIA Chairman of the Global Board, 2022–23

2.25pm – 3.15pm

Concurrent sessions 3

3A Is ransomware your biggest cyber threat?

- › What Is ransomware?
- › How does the attack work?
- › Ransomware cyber controls
- › Auditing controls – Prevention, detection, and response

Ashwin Pal, Partner, Cyber Security and Privacy Risk Services, RSM

3B Auditing information technology projects

- › Getting oversight of the project – Is it set up for success?
- › Understanding the drivers for and complexity of the system change
- › The importance of assumptions, dependencies and constraints
- › Gaining buy-in from the business – Does the project have it?
- › Engaging with the project – How internal audit interacts to support the project
- › Thinking outside the box – Don't be restricted by the program framework being used

Bronwyn Davies PMIIA CIA, Chief Auditor, AirServices Australia

Jaz Pegarrao, Senior Auditor, Airservices Australia

Andre Silva, Senior Auditor, Airservices Australia

3C Greenwashing – An ESG pitfall to avoid

- › A taxonomy of some ESG pitfalls, including greenwashing, greenhushing and bluewashing
- › Legal and reputational risks to your company from greenwashing
- › International trends and developments
- › The Australian regulatory landscape – An enforcement priority for ASIC and the ACCC
- › How the assurance function can support organisations to take positive sustainability action, while managing some known risks

Dan Wilcock, Sustainability & Governance Manager, UN Global Compact Network Australia

3D Keeping abreast of the changing HR compliance landscape

- › Understanding the growing complexity of HR compliance
- › Overview of emerging legislation that will impact the HR function, including National Childcare Safeguard Standards; Human rights requirements; Domestic & Family Violence; Disability reforms; Changing payroll and wages requirements; EBA and payroll requirements
- › Insights on the grey areas, such as employee / employers' rights on flexible work arrangements
- › The essentials to include in the audit plan to ensure your organisation is HR compliant

Jill Hignett, Managing Partner, HR Law

3.15pm – 3.55pm

Afternoon networking break and exhibition viewing



Day 1 Monday, 6 March 2023 (continued...)

3.25pm – 3.50pm S2 Solutions session

This session will feature product demonstrations and industry insights from our partners and sponsors and how these solutions can enhance your internal audit function.

3.55pm – 4.45pm Concurrent sessions 4

4A Data governance – Protecting your biggest asset

- › Data ownership – Awareness of risks and responsibilities of your data
- › Understanding what data you have and where it is located
- › Determining how data can be used – Policies and procedures
- › Data governance – Defining who is responsible and accountable for data across your organisation
- › Addressing Cloud and remote access risks
- › Protecting data – Complying with data privacy and other data security and control requirements
- › Third party risks – Is your data safe in other people's hands?

Hellen Thomas, Managing Director & Internal Audit Lead, Protiviti Australia

Shane Silva, Technology Consulting Director, Protiviti Australia

4B Auditing grants management

- › Auditing monitoring and evaluation frameworks for grants
- › Developing a good monitoring and evaluation framework
- › Defining the scope and outcomes of grants to effectively design an evaluation framework
- › Identifying the critical risk areas in administering grants
- › Developing an evaluation framework to ensure the desired outcomes will be measured
- › Determining the right baseline data and KPIs to measure grant effectiveness
- › The role of internal audit including auditing performance measures for accuracy, reliability and adequacy

Michelle Reardon, Assistant Auditor-General, Queensland Audit Office

4C Applying the Voice Referendum Reconciliation Action Plans (RAP)

- › Defining your organisation's vision for reconciliation – Charting a path of change in building an organisational roadmap for engaging respectfully with First Nations stakeholders
- › Understanding eligibility and accreditation requirements
- › Defining the four RAP types, Reflect, Innovate, Stretch and Elevate and which fits best to allow your organisation to continuously develop its reconciliation commitment
- › Building a framework to map transparency and accountability of RAP activities / statements
- › Understanding the RAP reporting protocols and how internal audit can support the process

Peter Morris General Manager – Reconciliation Action Plan (RAP) Program, Reconciliation Australia

4D Looking after your people – HSE auditing

- › Defining your health, safety and environment universe
- › Understanding the compliance requirements – Conducting a gap analysis to ensure all your bases are covered
- › Understanding the interplay and responsibilities of the 3 Lines
- › Developing a framework to undertake a HSE audit – Approach, tools and techniques
- › Addressing the challenges of exploring the less tangible HSE issues, such as workplace stress and employee well-being

David Aurelius PMIIA CIA, Senior Manager, Internal Audit, Transgrid
Mariano De Souza PMIIA CIA, Head of Audit – OHS & Operations, Origin Energy

Rebecca Faloon PMIIA CIA CCSA CRMA, Audit Specialist, TasNetworks

4.50pm – 5.40pm Keynote 3

Asking the hard questions on social governance

The hard stuff in business often revolves around the soft stuff. The less tangible issues are difficult to measure but make a real difference to the effective operations and success of an organisation. This session will explore what is on the mind of business leaders in relation to social governance and what their priorities are in getting this right:

- › Understanding the human and social side of business
- › Looking beyond the financials – Why good social governance is good for business
- › Addressing the challenge of measuring social risk and performance
- › Social reputational risk – Where does it sit on your organisation's risk radar?
- › Exploring the intersection of business ethics and social governance
- › How internal audit can support the Board and management in driving good social governance

Panelists include:

Adam Bray, General Manager, Indigenous Strategy and Affairs, Woolworths Group

Janine Walker AM, Chair, Metro South Hospital and Health Board; Trustee Director, Australian Retirement Trust; Audit and Risk Member, Public Trust Office of Queensland

6.30pm – 11.00pm GALA DINNER

The SOPAC® Gala Dinner always provides an opportunity to switch off from the technical aspects of the conference, relax and enjoy each other's company whilst being entertained by Australia's best. The chefs at the Convention Centre are planning a very special menu, complemented by top-class Australian wines.

Our theme this year is BLACK & WHITE. So, come dressed in your favourite choice of the two or a combination of both.

The evening will also incorporate the presentation of awards to recognise the achievement of Internal audit professionals for their excellence and contribution to the industry.

Delegates registered for the full conference will receive one Gala Dinner ticket. Extra tickets are available for accompanying persons at \$180 per person, subject to availability.



Day 2 Tuesday, 7 March 2023

7.30am Registration desk open

7.30am – 8.30am Networking breakfast and exhibition viewing

8.30am – 9.20am Keynote 4

Business Resilience – The foundation of navigating change and innovation

This session will explore the importance of having resilience and agility in your people, processes and deliverables as businesses continually evolve in the face of ongoing disruption. Key insights to be shared include:

- › Addressing reality – Making hard calls to ensure future success
- › Building a resilient culture to navigate change and drive vision and innovation effectively
- › Applying effective risk management and governance to support the business during disruption
- › Leadership strategies in addressing challenges and making the most of new possibilities
- › Risk managing transformation of products and services in the volatile marketplace
- › Lessons learned from the past in preparation for the future

Katrina Barry, Global CEO, me&u and Non-Executive Director, Hollard Insurance; Webjet; PetSure

9.25am – 10.15am Concurrent sessions 5

5E Putting the 'e' in audit – Building your digital internal audit strategy

- › Visioning the digital internal audit shop of the future
- › Redefining your internal audit strategy to deliver real-time audits
- › Designing a continuous data driven monitoring and reporting structure across the assurance function
- › Exploring approaches to optimise and automate controls and assurance
- › Putting AI into IA – Utilising AI to solve audit issues

Peter McLeod PMIIA GradCertIA, Director (Assurance Services), University of Southern Queensland

5F Blurred vision – Is there an identity crisis across the 3 Lines of assurance?

- › The changing nature of assurance across the 3 Lines in delivering effective integrated risk management
- › The third line challenge – Assessing the assurance maturity and capability of the first and second lines in the integrated model
- › Mapping assurance – Consolidating risk, control and assurance information to form the enterprise view
- › Internal audit's role in developing an integrated approach and reporting integrated assurance to the Audit & Risk Committee
- › What does good look like in the collaboration between the second and third lines – Assessing the robustness of integrated assurance

Anthony Bell AMIIA, Chief Audit Officer, Queensland Department of Health
Sue Ironside PMIIA, General Manager Internal Audit, Rio Tinto
Stephen Owens, Chief Risk Officer, Heritage Bank
Benito Ybarra CIA, Chief Audit and Compliance Officer, Texas Department of Transportation

5G Looking at the numbers – Ensuring financial sustainability

- › Understanding the emerging financial business risks that are keeping CFOs up at night
- › Why cash flow and liquidity is a growing business risk
- › Emerging financial risk and looking at the material matters
- › Tackling inflation – Understanding the impacts
- › How putting an internal audit lens over financial risk can support the organisation in addressing financial sustainability
- › Strategies in using the 3 Lines Model in providing assurance over financial risk across the organisation

Brett Walker PMIIA CIA CFSA CRMA, Director of Finance, Brisbane Grammar School

5H Getting your story straight – Effective communication with storytelling

- › Facts, figures and reports are easily forgotten – But well-told stories will be repeated
- › Understanding how stories can be used to carry a message into someone's memory
- › Discovering how stories can be used to make people discover truths
- › Practically applying stories to convey audit concepts like risk management, control and governance processes
- › Overview of corporate storytelling to gain the attention of stakeholders and get the audit messages across

Francois van der Walt, Data Scientist Storyteller

10.15am – 10.55am Morning networking break and exhibition viewing

10.25am – 10.50am S3 Solutions session

This session will feature product demonstrations and industry insights from our partners and sponsors and how these solutions can enhance your internal audit function.

Presented by Wolters Kluwer TeamMate

10.55am – 11.45am Concurrent sessions 6

6E Embedding technology and data analytics into your audit function

- › Using technology and data analytics to drive an efficient audit methodology
- › Mapping your internal audit processes to integrate with technology enablers and data within the organisation
- › Practical elements in using technology and data analytics in annual planning, audit engagements and reporting
- › Realising the benefits of embedding technology and data analytics in your audit processes

Representative from Wolters Kluwer TeamMate and Client Case Study

6F Beyond a hunch – Communicating the real deal on culture

- › Understanding the expectations from the business and the Board of the CAE on providing an opinion on culture
- › How internal audit can help management and the Board identify behavioural root causes of key issues
- › Defining the cultural aspects that should be measured and articulated
- › Exploring practical methodologies for collecting and measuring culture data to support your opinion
- › Being prepared to share information that is not "black and white" – Defining the guard rails on what you can say
- › Putting it on paper – Approaches for effectively reporting and communicating on culture

Rama Devarajan AMIIA, Group Audit Officer, BHP
Scott Kieran AMIIA, General Manager, Group Audit, Westpac Group
Andrew Rodrigues, National Manager Audit, Services Australia

6G De-risking the supply chain

- › Supply chain risk – Why is it a concern for every business
- › Sources of risk to your supply chain – Staff shortages, distribution, environment and political effects
- › Identifying and mapping the critical risks across your supply chain
- › How to audit your supply chain through stress tests and scenario planning
- › Continuously monitoring risks and performance of your supply chain
- › Assessing new partners, supply avenues and transition strategies to manage the risk of change to your supply chain

Chris Puschak PMIIA CIA CRMA CGAP, Director, Vincents

Day 2 Tuesday, 7 March 2023 (continued...)

6H The Captain of Calmness – Managing conflict and controversy

- > Strategies to help you be the Captain of Calmness during conflict and difficult situations
- > Tips and tricks to manage yourself and others when things become heated
- > Knowing when to agree to disagree
- > Tools for getting to the root cause of issues and planning the way forward

Petris Lapis, Director, Petris Lapis

11.50am – 1.30pm LUNCH WITH GUEST SPEAKER AND EXHIBITION VIEWING

proudly sponsored by  VINCENTS

Building mental fitness – Looking after yourself and looking out for your people

Be challenged and inspired by the founder of Gotcha4Life to take a serious look at the mental fitness of ourselves and those around us as we navigate and worry about the day-to-day pressures of our work and personal lives. Gus will share his life-changing insights that inspired him to call out the importance of mental health as well as provide practical tips and strategies on what we can do to strengthen our own mental fitness and build wellbeing acumen to support those around us. Looking through the lens of sport, media and a touch of internal audit, Gus will explore the key theme of:

- > Connect – The importance of activating strong, open and binding relationships
- > Support – Crossing the threshold how to ask someone if they are really OK
- > Advance – Building your own mental fitness to help you get through the hard stuff

Gus Worland, Founder, Gotcha4Life

1.30pm – 2.20pm

Concurrent sessions 7

7E Reporting visualisation – Painting a picture of risk

- > Why effective visual reporting matters in today's real-time information environment
- > Ensuring you are reporting information and not just data
- > Effectively analysing data to communicate to management
- > Practicalities of converting data to visual information
- > Insights on what type of visual reports stakeholders respond best to
- > Understanding the tools and technology that you can use for effective visualisation

Rizwana Ali PMIIA CIA CRMA, Chief Audit Executive, Resolution Life
Francois Liebenberg, Manager Internal Control, Energy Queensland

Jonathan Marquez, Internal Audit Senior Manager, Resolution Life

7F Controls assurance – Ensuring your risk bases are covered

- > Understanding your operational risk environment
- > Developing and applying an effective risk management framework
- > Defining the right types of controls to use
- > Understanding the effect of controls on risk
- > Testing the risk management framework and reviewing control effectiveness
- > Providing assurance that your risk bases are covered through effective reporting

Kumar Srinivasan AMIIA, Chief Risk Officer, Sydney Metro

7G CX auditing – Are your customers happy

- > Understanding the value of the data and insights from customer feedback
- > Making the link between poor customer experience and risk exposures – Getting to the root cause
- > Managing the speed and impact of customer feedback in the digital age
- > Developing and applying effective KPIs to measure customer satisfaction
- > Ensuring that there are effective processes to address customer complaints
- > Developing audit recommendations to improve customer satisfaction and reduce risk

Maree Patane PMIIA, General Manager Internal Audit and Risk, Eagers Automotive Limited

7H Leadership of the decentralised workforce

- > Defining the difference between traditional and decentralised work models – Acknowledging that different leadership skills are required
- > Identifying skill sets and traits in your team that work and don't work in the decentralised model
- > Using technology as a leadership tool to enable an engaged decentralised workforce model
- > Establishing effective workflows and communication processes for when your staff are not physically with you
- > Methods to build a strong teamwork culture across remote workforces of various generations
- > Tips and tricks in managing a hybrid workforce to maintain effective performance and productivity

Marita Brodie AMIIA, Chief Audit Executive/General Manager Internal Audit, Woolworths

2.25pm – 3.15pm

Concurrent sessions 8

8E Auditing AI and automation

- > Addressing the challenge of ensuring the coding is right from the outset in your AI and automation programs
- > The importance of auditing the human elements in AI audits – Understanding the impact of bias
- > Determining machine learning and automation risk – Challenging the logic of the automated decision-making process
- > Setting up and monitoring a strong governance framework to oversee the AI and automation processes
- > Benefits realisation and measuring the performance of AI and automation

Presenter to be confirmed

8F Optimising small shops – Delivering value with efficiency

- > Addressing the challenge of setting achievable expectations
- > Getting your audit priorities right in a limited resources environment
- > Being agile to address immediate organisation assurance needs
- > Leveraging other assurance providers and managing conflicts of interests
- > Determining how your audit plan will deliver the most value
- > Creatively resourcing the audit – Creating efficiencies and stretching your audit dollars further
- > Apply practical tools and techniques to support auditing in a resource constrained environment

Vivek Chopra AMIIA, Head of Internal Audit and Assurance, St Vincent's De Paul Society Queensland

Sarah Humphris PMIIA GradCertIA, Manager Group Internal Audit, RACQ

Stephen Tiley PFIIA CIA, Chief Risk and Assurance Officer, Mercy Health

Pamela Healy PMIIA CIA, A/Director, Audit and Risk People and Services, Department of the Premier and Cabinet

8G Addressing the compliance challenge with the help of ISO 37301

- > Identifying your organisation's legal and compliance obligations
- > Taking a risk-based approach in assessing compliance risk
- > Understanding the practical application of a RACI matrix in this context
- > Strategies in assessing the effectiveness of a compliance management framework
- > A word to the wise when assessing compliance

Aamir Husain PMIIA CIA, Senior Manager – Licensing, Compliance and Regulatory Affairs, Marsh & McLennan Companies

8H Under the pump – How to avoid burnout and stay effective

- > Understand the signs and causes of burnout
- > Simple rules to keep you effective and productive when the pressure builds
- > Using values and purpose to keep you on track at work and in life
- > Tools to turn worry and anxiety about your workload into action

Petris Lapis, Director, Petris Lapis

3.15pm – 3.45pm

Afternoon networking break and exhibition viewing

3.20pm – 3.40pm

S4 Solutions session

This session will feature product demonstrations and industry insights from our partners and sponsors and how these solutions can enhance your internal audit function.

3.45pm – 4.35pm

Keynote 5

Back to the real world in a new world – Why body language and influence really matters

In this session, you will learn the real areas of influence and build your competence and confidence in vocal influence and reading bodies, and change the perceived trust and influence we bring to conversations.

In this incredibly hands-on, practical and entertaining session, Dr Mahler will analyse and address your skills of body, voice and how you can read others, but also bring out the best of yourself as you walk out the conference door.

- > Understand the range of nonverbal behaviours that comprise 'body language'
- > Understand how your personal style influences your body language
- > See how body language matches words
- > Know how to read facial expressions and interpret common gestures and eye contact
- > Addressing the challenge of reading body language through the computer screen
- > Things to note about body language when interviewing auditees

Dr Louise Mahler, Executive Coach, Keynote Speaker, Executive Mentor

4.35pm – 4.45pm

Closing remarks

CONFERENCE WEBSITE

Visit www.sopac.org.au for more information about the conference including the following:

- > Program updates
- > Speaker information
- > Accommodation options
- > Sponsorship and exhibition information
- > Conference contacts

SCHEDULE AND GENERAL CHANGES

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LIABILITY/DISCLAIMER

To the extent permitted by law, IIA-Australia is not responsible for the actions, advice or representations of delegates and speakers of SOPAC® 2023. In completing the registration form, the delegate indemnifies IIA-Australia for any direct, indirect or consequential loss or damage in connection with any personal accidents, losses or damage to the personal property of delegates and any later substitutes. It is strongly recommended that delegates take out adequate medical, travel and personal insurance prior to commencement of the conference and travel.

COVID SAFE VENUE

The Brisbane Convention & Exhibition Centre (BCEC) continues its venue safe practices, providing a safe environment for events, with visitor welfare a priority. The Centre's health and hygiene protocols remain including:

- > Sanitisation stations strategically placed throughout the Centre
- > Strict cleaning regimes and practices
- > Signage promoting hand hygiene and crowd etiquette
- > The Centre's health and hygiene operating protocols are supported by VenueShield, a world class, best practice environmental hygiene program of the most advanced hygienic safeguards, informed by public health and medical experts and used by ASM Global's 350 venues worldwide.

For further information please visit <https://www.bcec.com.au/attending-covid-safe-events/>

If you are unwell and hold an in-person ticket, please consider your fellow delegates and do not attend. Please contact IIA-Australia to transfer to a virtual ticket or seek a refund / credit as per the policy below.

COVID AND CANCELLATIONS

If you are registered to attend the in-person program and are unwell on the day due to COVID, we will offer you a refund or credit, less AUD \$200.00 administration fee, subject to the provision of evidence from a medical practitioner. A substitute delegate will be accepted at no extra charge, subject to membership status, if advised in writing. If IIA-Australia determines that SOPAC® 2023 will revert to the virtual program only, in-person ticket holders will be transferred to the virtual event.

How to Register

Online Registration

You can register online at www.sopac.org.au and follow the prompts. Each delegate must complete a separate online registration form. Please note this is a secure website.

Registration forms

Alternatively you can complete and return the registration form along with full payment. Each delegate must complete a separate registration form.

Registration forms can be returned by

fax: +61 2 9264 9240

email: conferences@iia.org.au

mail: IIA-Australia, PO Box A2311, Sydney South, NSW 1235, Australia.

Registration enquiries

email: conferences@iia.org.au **phone:** +61 2 9267 9155

Conference Fees – in person

	Early Bird Before or on 13 February 2023	Standard After 13 February 2023
Member	\$2,545	\$2,765
Non-Member	\$2,805	\$3,110
Corporate Ticket*	\$3,800	\$3,800
One Day Registration (Mon or Tue) Member†	\$1,450	\$1,550
One Day Registration (Mon or Tue) Non-Member†	\$1,600	\$1,700

Groups – Three or more delegates from the same organisation booking and paying at the same time receive a 10% discount on the relevant member or non-member rate. Each delegate must complete a separate registration form.

*Corporate ticket is one registration shared between up to five people from the same organisation with one delegate attending at any given time. Includes entitlements as per one delegate only. Please download the corporate ticket registration form at www.sopac.org.au

† One day registration includes attendance to the technical sessions and refreshments only for the day. Social function tickets for the attended day must be purchased additionally.

All fees are quoted in Australian Dollars and are inclusive of the 10% compulsory goods and services tax (GST).

Additional Sessions – in person

	Registered Delegate	Guest
Conference Lunch		\$80
Welcome Reception	Included in conference registration fee	\$90
Gala Dinner		\$180

Optional Workshop – in person

	Member	Non-Member
Optional workshop	\$470	\$595







Conference Fees – Virtual

	Early Bird Before or on 13 February 2023	Standard After 13 February 2023
Member	\$2,545	\$2,765
Non-Member	\$2,805	\$3,110
Member (Overseas)	\$2,314	\$2,514
Non-Member (Overseas)	\$2,550	\$2,827

Group discounts are available for virtual registrations. Please note, single day tickets, part tickets and corporate tickets are not available for virtual attendance. Virtual overseas attendees are exempt from GST.

What your SOPAC® registration includes

IN PERSON

- > Networking breakfast, refreshments and lunch daily during the conference
- > Attendance to keynote sessions
- > Access to meet the speaker *sponsored by*  Diligent
- > Attendance to your selected concurrent sessions (choice of four streams)
- > Access to the gelato bar *sponsored by*  Wolters Kluwer
- > Attendance to trade exhibition
- > Access to the barista lounge *sponsored by*  protiviti®
- > Access to the conference app
- > Access to free Wi-Fi
- > Access to wellness centre *sponsored by*  RSM
- > Delegate bag *sponsored by*  Diligent
- > Lanyard and name badge *sponsored by*  Crowe
- > Access to the virtual conference platform for 30 days post event to view recordings and catch-up on missed sessions
- > One ticket to the Welcome Reception on Sunday, 5 March 2023
- > One ticket to the Gala Dinner on Monday, 6 March 2023
- > Earn 17 CPE Hours

VIRTUAL

- > Attendance to all (five) keynote sessions
- > Attendance to your selected concurrent sessions (choice of four streams)
- > Attendance to virtual trade exhibition
- > Access to the virtual conference platform post the event to access all presentations and catch-up on missed sessions for up to 30 days after the event
- > Earn 16 CPE Hours (Please note: The lunch speaker/s, social events and pre-conference activities are not live-streamed)

Registration Form

1. PROVIDE PERSONAL DETAILS – PLEASE USE BLOCK LETTERS

Title ☐ Prof ☐ Dr ☐ Mr ☐ Mrs ☐ Ms ☐ Miss ☐ Other

Family name

Given name

Postnominal ☐ CIA® ☐ CCSA™ ☐ CGAP™ ☐ CFSA™
☐ CRMA™ ☐ GradCertIA ☐ QIAL™ ☐ Other

Position

Organisation

Address for correspondence

City/State

Country

Postcode

Telephone ()

Facsimile ()

Mobile

Email

Name as you wish it to appear on name badge

Please indicate your IIA-Australia membership number

2. CONFIRM REGISTRATION TYPE AND FEES

IIA-Australia members must be financial for 2022/2023 at the time of registration to be eligible for the member rate. Please tick appropriate box.

CONFERENCE FEES – IN PERSON

	Early Bird Before or on 13 February 2023	Standard After 13 February 2023
Member	<input type="checkbox"/> \$2,545	<input type="checkbox"/> \$2,765
Non-Member	<input type="checkbox"/> \$2,805	<input type="checkbox"/> \$3,110
Corporate Ticket*	<input type="checkbox"/> \$3,800	<input type="checkbox"/> \$3,800
One Day Registration (Mon or Tue) Member†	<input type="checkbox"/> \$1,450	<input type="checkbox"/> \$1,550
One Day Registration (Mon or Tue) Non-Member†	<input type="checkbox"/> \$1,600	<input type="checkbox"/> \$1,700

Groups – Three or more people from the same organisation booking at the same time receive a 10% discount on the relevant member or non-member rate.

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† One day registration includes attendance to the technical sessions and refreshments only for the day. Social function tickets for the attended day must be purchased additionally.

CONFERENCE FEES – VIRTUAL

	Early Bird	Standard
Member	<input type="checkbox"/> \$2,545	<input type="checkbox"/> \$2,765
Non-Member	<input type="checkbox"/> \$2,805	<input type="checkbox"/> \$3,110
Member (Overseas)	<input type="checkbox"/> \$2,314	<input type="checkbox"/> \$2,514
Non-Member (Overseas)	<input type="checkbox"/> \$2,550	<input type="checkbox"/> \$2,827

Please note, single day tickets, part tickets and corporate tickets are not available for virtual attendance.

Groups – 3 or more people from the same organisation booking at the same time receive a 10% discount on the relevant member or non-member rate.

All fees are quoted in Australian Dollars and are inclusive of the 10% compulsory goods and services tax (GST)

Virtual overseas attendees are exempt from GST.

This document will be a tax invoice / receipt for GST purposes when you make payment.

ABN 80 001 797 557

3. CONFIRM ATTENDANCE AT SOCIAL EVENTS

Note: One ticket to the Welcome Reception and Gala Dinner and Awards Presentation are included in the cost of registration with the exception of one day tickets. Lunch is included in the conference registration fee. Additional person fees apply.

SUNDAY 5 MARCH – Welcome Reception

☐ Yes, I will attend
☐ No, I will not attend
☐ Purchase additional ticket(s) \$90 per person
 No. Persons _____ TOTAL \$ _____
 Additional ticket holder name(s) _____

MONDAY 6 MARCH – Gala Dinner

☐ Yes, I will attend
☐ No, I will not attend
☐ Purchase additional ticket(s) \$180 per person
 No. Persons _____ TOTAL \$ _____
 Additional ticket holder name(s) _____

ADDITIONAL GUEST CONFERENCE LUNCH TICKETS

☐ Purchase additional ticket(s) \$80 per person
 No. Persons _____ TOTAL \$ _____
☐ Monday, 6 March
☐ Tuesday, 7 March
 Additional ticket holder name(s) _____

4. REGISTER FOR WORKSHOPS

SUNDAY 5 MARCH, 1.30pm–5.30pm

- ☐ WS1 Building your internal audit mantra through effective communication
- ☐ WS2 Using Data Analytics to combat fraud
- ☐ WS3 Auditing the Cloud
- ☐ \$470 Member
- ☐ \$595 Non-Member

TOTAL FOR WORKSHOPS \$

5. SELECT YOUR CONCURRENT SESSIONS

MONDAY 6 MARCH

- | | | | | |
|-------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| 10.00am – 10.25am | <input type="checkbox"/> S1 | | | |
| 10.30am – 11.20am | <input type="checkbox"/> 1A | <input type="checkbox"/> 1B | <input type="checkbox"/> 1C | <input type="checkbox"/> 1D |
| 11.25am – 12.15pm | <input type="checkbox"/> 2A | <input type="checkbox"/> 2B | <input type="checkbox"/> 2C | <input type="checkbox"/> 2D |
| 2.25pm – 3.15pm | <input type="checkbox"/> 3A | <input type="checkbox"/> 3B | <input type="checkbox"/> 3C | <input type="checkbox"/> 3D |
| 3.25pm – 3.50pm | <input type="checkbox"/> S2 | | | |
| 3.55pm – 4.45pm | <input type="checkbox"/> 4A | <input type="checkbox"/> 4B | <input type="checkbox"/> 4C | <input type="checkbox"/> 4D |

TUESDAY 7 MARCH

- | | | | | |
|-------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| 9.25am – 10.15am | <input type="checkbox"/> 5E | <input type="checkbox"/> 5F | <input type="checkbox"/> 5G | <input type="checkbox"/> 5H |
| 10.25am – 10.50am | <input type="checkbox"/> S3 | | | |
| 10.55am – 11.45am | <input type="checkbox"/> 6E | <input type="checkbox"/> 6F | <input type="checkbox"/> 6G | <input type="checkbox"/> 6H |
| 1.30pm – 2.20pm | <input type="checkbox"/> 7E | <input type="checkbox"/> 7F | <input type="checkbox"/> 7G | <input type="checkbox"/> 7H |
| 2.25pm – 3.15pm | <input type="checkbox"/> 8E | <input type="checkbox"/> 8F | <input type="checkbox"/> 8G | <input type="checkbox"/> 8H |
| 3.20pm – 3.40pm | <input type="checkbox"/> S4 | | | |

6. SPECIAL REQUIREMENTS

Dietary requirements

Please specify if you have any meal requirements. Please note that some special meals will incur an additional charge. You will be notified if this is the case for the food type you have indicated.

Special assistance

Please indicate if you have a disability or require assistance to participate fully. Please list the type of assistance you require.

7. PAYMENT DETAILS

1. ☐ I wish to pay by credit card*

*1.05% surcharge for Amex | 1.23% surcharge for Visa/MasterCard | 3% surcharge for Diners

Please complete the following

☐ Visa ☐ MasterCard ☐ Amex ☐ Diners

Total amount in AUD \$

Credit Card Number

Expiry Date

Name of Card Holder

Signature

2. ☐ I will transfer the above sum to the SOPAC® 2023 bank account (details below)

Account Name: The Institute of Internal Auditors – Australia

Bank: Westpac Banking Corporation

Address: 84 King Street, Sydney NSW 2000

Branch (BSB): 032003

Account Number: 478233

Swift code: WPACAU2S

When sending payment by telegraphic transfer from overseas, please add AUD\$25.00 for bank fees. The delegate is responsible for all fees associated with the transaction. To enable us to identify your payment, please ensure that your name and SOPAC® 2023 appear on the transfer. Please email a record to accounts@iia.org.au.

3. ☐ I have enclosed an Australian cheque (cheques should be made payable to The Institute of Internal Auditors-Australia)

8. RETURNING FORM

Please return form and payment to

E: conferences@iia.org.au

F: +61 2 9264 9240

P: IIA-Australia, PO Box A2311, Sydney South, NSW 1235, Australia.

Each delegate must complete a separate registration form

General enquiries

conferences@iia.org.au

P: +61 2 9267 9155

Toll free (within Australia) 1800 236 366

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Cancellation Policy

Cancellations must be notified in writing to IIA-Australia. Cancellations received prior to 13 February 2023 will receive a full refund, less AUD \$200.00 administration fee. No refunds will be available after 13 February 2023. A substitute delegate will be accepted at no extra charge, subject to membership status, if advised in writing

COVID and Cancellations After 13 February 2023

If you are registered to attend the in-person program and are unwell on the day due to COVID we will offer you a refund or credit, less AUD \$200.00 administration fee, subject to provision of evidence from a medical practitioner. A substitute delegate will be accepted at no extra charge, subject to membership status, if advised in writing. If IIA-Australia determines that SOPAC® 2023 will revert to the virtual program only, in-person ticket holders will be transferred to the virtual event.

Privacy Statement

I, or a later substitute, hereby consent to my/their name, position and organisation being included in the Conference Delegate list and forwarded by IIA-Australia to related third parties including sponsors and exhibitors. I understand that if I do not provide consent my name will not be published in the list of participants that is distributed to each conference delegate upon registration. If you do not indicate your preference it will be assumed that we may use your details as described.

☐ Consent ☐ Do not consent

I acknowledge that details will be used to confirm my membership status at IIA-Australia. IIA-Australia may use third-party conference service providers to process your registration. For virtual attendees, when visiting virtual exhibition booths your contact details will be made available to exhibitors. For in-person attendees, upon being scanned at exhibition booths your contact details will be made available to exhibitors. Photographs and videos may be taken at the event to be used for IIA-Australia promotional purposes. IIA-Australia will handle any personal information collected on this form in accordance with its Privacy Policy.

Liability/Disclaimer

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SOPAC® 2023 Registration Form

- South Pacific

1. PROVIDE PERSONAL DETAILS – PLEASE USE BLOCK LETTERS

Title	Prof	Dr	Mr	Mrs	Ms	Miss	Other
Family name							
Given name							
Postnominal	CIA®	CCSA™	CGAP™	CFSA™			
	CRMA™	GradCertIA	QIAL™	Other			
Position							
Organisation							
Address for correspondence							
City/State		Country			Postcode		
Telephone ()							
Facsimile ()							
Mobile							
Email							
Name as you wish it to appear on name badge							

2. CONFIRM REGISTRATION TYPE AND FEES

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CONFERENCE FEES – IN PERSON

	Standard
South Pacific Rate (only includes, Fiji, Samoa, Tuvalu, Solomon Islands, Kiribati, Tonga, Vanuatu)	\$995

Groups – Three or more people from the same organisation booking at the same time receive a 10% discount on the relevant member or non-member rate.

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ABN 80 001 797 557	

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Yes, I will attend

No, I will not attend

Purchase additional ticket(s) \$90 per person

No. Persons _____ TOTAL \$ _____

Additional ticket holder name(s) _____

MONDAY 6 MARCH – Gala Dinner

Yes, I will attend

No, I will not attend

Purchase additional ticket(s) \$180 per person

No. Persons _____ TOTAL \$ _____

Additional ticket holder name(s) _____

ADDITIONAL GUEST CONFERENCE LUNCH TICKETS

Purchase additional ticket(s) \$80 per person

No. Persons _____ TOTAL \$ _____

Monday, 6 March

Tuesday, 7 March

Additional ticket holder name(s) _____

4. REGISTER FOR WORKSHOPS

SUNDAY 5 MARCH, 1.30pm–5.30pm

WS1 Building your internal audit mantra through effective communication

WS2 Using Data Analytics to combat fraud

WS3 Auditing the Cloud

\$470 Member

\$595 Non-Member

TOTAL FOR WORKSHOPS \$

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MONDAY 6 MARCH

10.00am – 10.25am

S1

10.30am – 11.20am

1A

1B

1C

1D

11.25am – 12.15pm

2A

2B

2C

2D

2.25pm – 3.15pm

3A

3B

3C

3D

3.25pm – 3.50pm

S2

3.55pm – 4.45pm

4A

4B

4C

4D

TUESDAY 7 MARCH

9.25am – 10.15am

5E

5F

5G

5H

10.25am – 10.50am

S3

10.55am – 11.45am

6E

6F

6G

6H

1.30pm – 2.20pm

7E

7F

7G

7H

2.25pm – 3.15pm

8E

8F

8G

8H

3.20pm – 3.40pm

S4

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7. PAYMENT DETAILS

1.

I wish to pay by credit card*

*1.05% surcharge for Amex | 1.23% surcharge for Visa/MasterCard | 3% surcharge for Diners

Please complete the following

Visa MasterCard Amex Diners

Total amount in AUD \$

Credit Card Number

Expiry Date

Name of Card Holder

Signature

2.

I will transfer the above sum to the SOPAC® 2023 bank account (details below)

Account Name: The Institute of Internal Auditors – Australia

Bank: Westpac Banking Corporation

Address: 84 King Street, Sydney NSW 2000

Branch (BSB): 032003

Account Number: 478233

Swift code: WPACAU2S

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3.

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IIA-Australia endeavours to ensure that accurate information is contained in this brochure at time of publication, however, program content, speakers and information within this brochure are subject to change without notice. At times it might be necessary to cancel or reschedule a conference after receipt of the confirmation letter. IIA-Australia will provide advance notice of such changes, and in doing so, will not be responsible for penalties related to the cancelling or rescheduling of airfares, lodging, etc.

Cancellation Policy

Cancellations must be notified in writing to IIA-Australia. Cancellations received prior to 13 February 2023 will receive a full refund, less AUD \$200.00 administration fee. No refunds will be available after 13 February 2023. A substitute delegate will be accepted at no extra charge, subject to membership status, if advised in writing

COVID and Cancellations After 13 February 2023

If you are registered to attend the in-person program and are unwell on the day due to COVID we will offer you a refund or credit, less AUD \$200.00 administration fee, subject to provision of evidence from a medical practitioner. A substitute delegate will be accepted at no extra charge, subject to membership status, if advised in writing. If IIA-Australia determines that SOPAC® 2023 will revert to the virtual program only, in-person ticket holders will be transferred to the virtual event.

Privacy Statement

I, or a later substitute, hereby consent to my/their name, position and organisation being included in the Conference Delegate list and forwarded by IIA-Australia to related third parties including sponsors and exhibitors. I understand that if I do not provide consent my name will not be published in the list of participants that is distributed to each conference delegate upon registration. If you do not indicate your preference it will be assumed that we may use your details as described.

Consent

Do not consent

I acknowledge that details will be used to confirm my membership status at IIA-Australia. IIA-Australia may use third-party conference service providers to process your registration. For virtual attendees, when visiting virtual exhibition booths your contact details will be made available to exhibitors. For in-person attendees, upon being scanned at exhibition booths your contact details will be made available to exhibitors. Photographs and videos may be taken at the event to be used for IIA-Australia promotional purposes. IIA-Australia will handle any personal information collected on this form in accordance with its Privacy Policy.

Liability/Disclaimer

To the extent permitted by law, IIA-Australia is not responsible for the actions, advice or representations of delegates and speakers of SOPAC® 2023. In completing the registration form, the delegate indemnifies IIA-Australia for any direct, indirect or consequential loss or damage in connection with any personal accidents, losses or damage to the personal property of delegates and any later substitutes. It is strongly recommended that delegates take out adequate medical, travel and personal insurance prior to commencement of the conference and travel.